

SpartanNash OwnBrands 200% Quality Guarantee Limited Warranty

What This Warranty Covers

This warranty covers any SpartanNash proprietary OwnBrands product and was purchased by a consumer from an authorized SpartanNash retailer. This warranty covers only items purchased in reasonable quantities for home consumption. This warranty applies to the following brands:

- Our Family
- Finest Reserve by Our Family
- Fresh & Finest by Our Family

What This Warranty Does Not Cover

This warranty does not cover:

- Non-SpartanNash or Non-OwnBrands products
- Products purchased from any source other than authorized SpartanNash retailers
- Produce, Floral, Meat, Seafood, Deli or Bakery products that are covered by the SpartanNash 200% Freshness Guarantee
- Alcoholic beverages, Tobacco products, Pharmacy items or other products restricted by law

Other Limitations

All Supplemental Nutrition Assistance Programs (SNAP)/ Food stamps and WIC returns, exchanges and refunds must follow program requirements set forth by the government regulatory agency and applicable law and may not be eligible for this warranty. WIC items must be exchanged for the exact item being returned. All EBT refunds must be applied to the customer's SNAP/Food Stamp benefit card.

This warranty and its requirements shall not be modified, expanded, or waived in any way; any statements to the contrary are rendered null and void unless expressly agreed to in writing by an authorized officer of SpartanNash.

SpartanNash reserves the right to limit this warranty for those customers unable to be satisfied with our products, product quality and/or our services.

SpartanNash may modify or discontinue this program at any time without notice.

How To Redeem the Warranty

If you are not satisfied with the quality of your SpartanNash OwnBrands product, return to the SpartanNash authorized retailer where you purchased the qualifying product, along with your sales receipt that reflects your product purchase. The SpartanNash store will refund the product purchase price and will provide the customer with an additional amount equal to the purchase price of the returned product. Sales tax and reward points will not be doubled as part of this warranty. Refunds will be given in the same form as payment is made. For additional information, please call 1-800-451-8500.

How State Law Applies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.